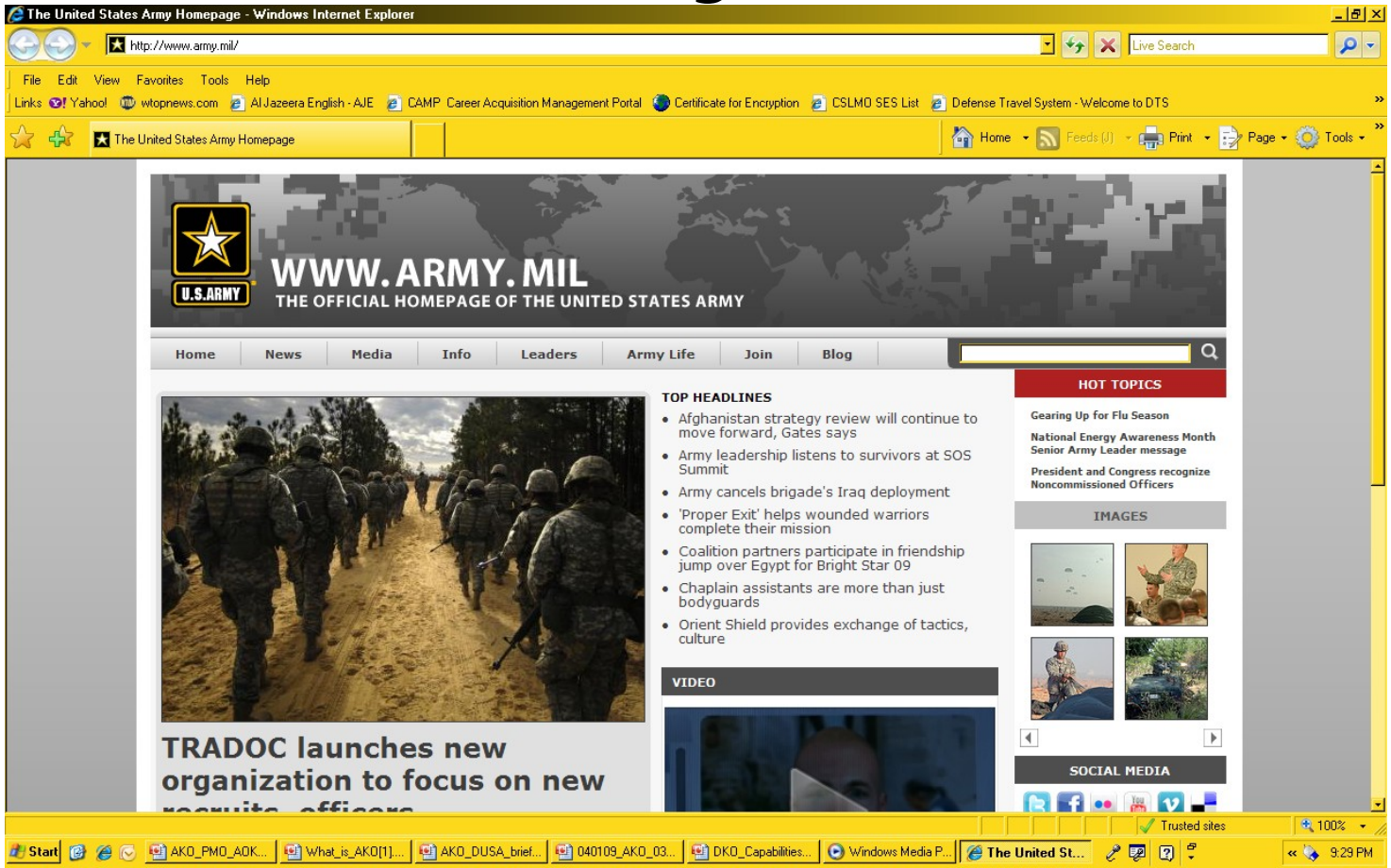
Army Knowledge Online
Defense Knowledge Online

Using the Enterprise Can Save You Money

Eliminate Duplicity – Gain Efficiency

Colonel Earl Noble
PM AKO/DKO
October 22, 2009

“The Best Army in the World deserves the Best Web Page in the World”

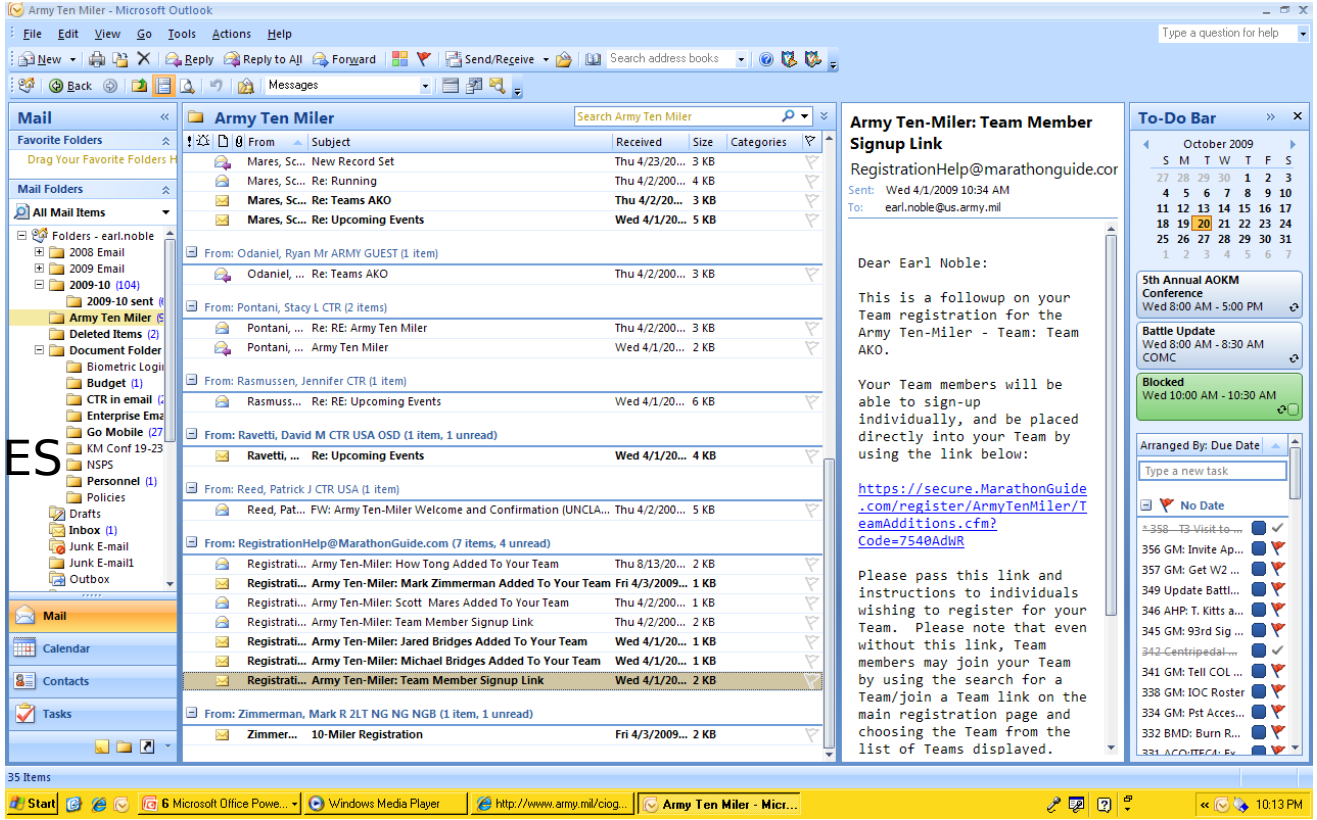

The United States Army Homepage - Windows Internet Explorer
http://www.army.mil/
WWW.ARMY.MIL
THE OFFICIAL HOMEPAGE OF THE UNITED STATES ARMY
Home
News
Media
Info
Leaders
Army Life
Join
Blog
TOP HEADLINES
Afghanistan strategy review will continue to move forward, Gates says
Army leadership listens to survivors at SOS Summit
Army cancels brigade's Iraq deployment
'Proper Exit' helps wounded warriors complete their mission
Coalition partners participate in friendship jump over Egypt for Bright Star 09
Chaplain assistants are more than just bodyguards
Orient Shield provides exchange of tactics, culture
HOT TOPICS
Gearing Up for Flu Season
National Energy Awareness Month
Senior Army Leader message
President and Congress recognize Noncommissioned Officers
IMAGES
VIDEO
SOCIAL MEDIA
TRADOC launches new organization to focus on new

It's (almost) here …

Universal Email Address

earl.noble@us.army.mil

- Outlook Connector:
  - Same features of Exchange using SUN JES
- Email Storage:
  - + Unlimited for GO/SES
  - + 1G for all others

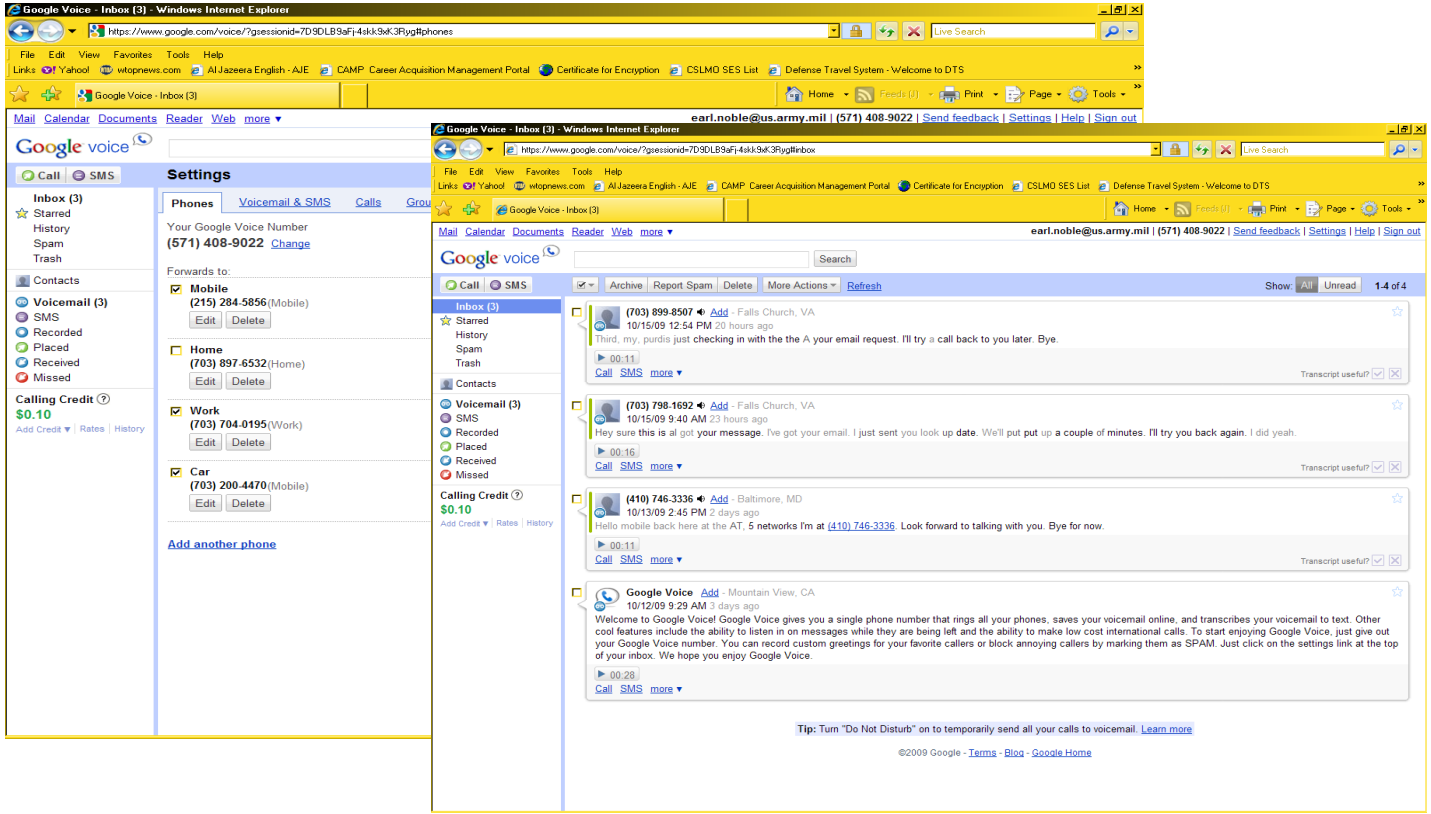

Army Ten Miler - Microsoft Outlook
File Edit View Go Tools Actions Help
Army Ten Miler
Army Ten-Miler: Team Member Signup Link
RegistrationHelp@marathonguide.cor
Sent: Wed 4/1/2009 10:34 AM
To: earl.noble@us.army.mil
Dear Earl Noble:
This is a followup on your Team registration for the Army Ten-Miler - Team: Team AKO.
Your Team members will be able to sign-up individually, and be placed directly into your Team by using the link below:
https://secure.MarathonGuide.com/register/ArmyTenMiler/TeamAdditions.cfm?Code=7540AdWR
Please pass this link and instructions to individuals wishing to register for your Team. Please note that even without this link, Team members may join your Team by using the search for a Team/join a Team link on the main registration page and choosing the Team from the list of Teams displayed.
To-Do Bar
October 2009
5th Annual AOKM Conference
Wed 8:00 AM - 5:00 PM
Battle Update
Wed 8:00 AM - 8:30 AM
COMC
Blocked
Wed 10:00 AM - 10:30 AM
35 Items

Universal File Storage

Army Knowledge Online

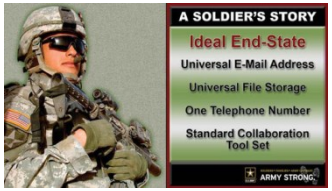
One Phone Number

(571) 408-9022


Google Voice - Inbox (3) - Windows Internet Explorer
Google voice
Settings
Phones
Voicemail & SMS
Calls
Your Google Voice Number
(571) 408-9022 Change
Forwards to:
Mobile (215) 284-5856 (Mobile)
Home (703) 897-6532 (Home)
Work (703) 704-0195 (Work)
Car (703) 200-4470 (Mobile)
Add another phone
Inbox (3)
Starred
History
Spam
Trash
Contacts
Voicemail (3)
SMS
Recorded
Placed
Received
Missed
Calling Credit
$0.10
(703) 899-8507 Add - Falls Church, VA
10/15/09 12:54 PM 20 hours ago
(703) 798-1692 Add - Falls Church, VA
10/15/09 9:40 AM 23 hours ago
(410) 746-3336 Add - Baltimore, MD
10/13/09 2:45 PM 2 days ago
Google Voice Add - Mountain View, CA
10/12/09 9:29 AM 3 days ago
Welcome to Google Voice! Google Voice gives you a single phone number that rings all your phones, saves your voicemail online, and transcribes your voicemail to text.
Tip: Turn "Do Not Disturb" on to temporarily send all your calls to voicemail. Learn more
©2009 Google - Terms - Blog - Google Home

- Rings on all phones you select
- Transcribes voicemail into text
- Sends text message to phone
- Sends email with text of voicemail message

Army needs to run an open competition to procure the solution



Standard Collaboration Tool Set

Army Knowledge Online

NCES Services

Go Mobile

Directory Services

Portal
Groups
Files
Forums/Blogs
Pages
Questionnaires

Email

Single Sign On (SSO)

IM/CHAT

Video Messaging

Search

Business Process Management

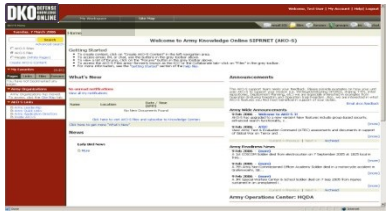
Integration utilizing Service Oriented Architecture and Open Standards

AKO/DKO is:

- The “Cloud”
- Secure
- Reliable
- Cost-Effective
- Largest directory of personnel in DoD
- Only at 63% capacity
- Accessed by 50K deployed soldiers daily

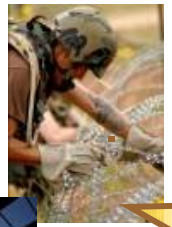
Enterprise Services for the Department of D

Faces of AKO/DKO



AKO-S - Classified on the SIPRNet

- ARCD Opns, Special Opns, and Intel primary users
- IED Defeat content
- Secure web email and IM
- Secure Knowledge Networks and Centers



Registered Users

153K (Oct 09)

AKO - Unclassified on the NIPRNet

- Exceeded Daily: >1 Million users; >394K unique; >62K concurrent sessions
- Over 144 million files downloaded in day
- Over 1.7 m Knowledge Centers, 15 m files
- Over 70K family member accounts
- Over 80% Active Duty Soldiers visited the Portal in Dec 08

2.24 M (Oct 09)

As of 9 Mar 2009

Host to over 100 Public Sites

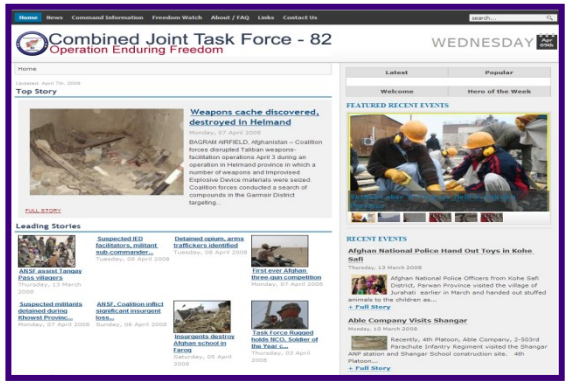
http://www.mnf-iraq.com/

OPERATION IRAQI FREEDOM
Iraq Security Situation Improved, But Remains Fragile
Feature Stories
Coalition Forces Revive Nahwan Brick Factory Complex with Vet Clinic
Bush Confers Highest Military Decoration on Fallen Navy SEAL
Numerous Criminals Detained, Caches Found During Operation Estonia

Iraq

http://afniraq.army.mil

Armed Forces Network - Iraq



Afghanistan

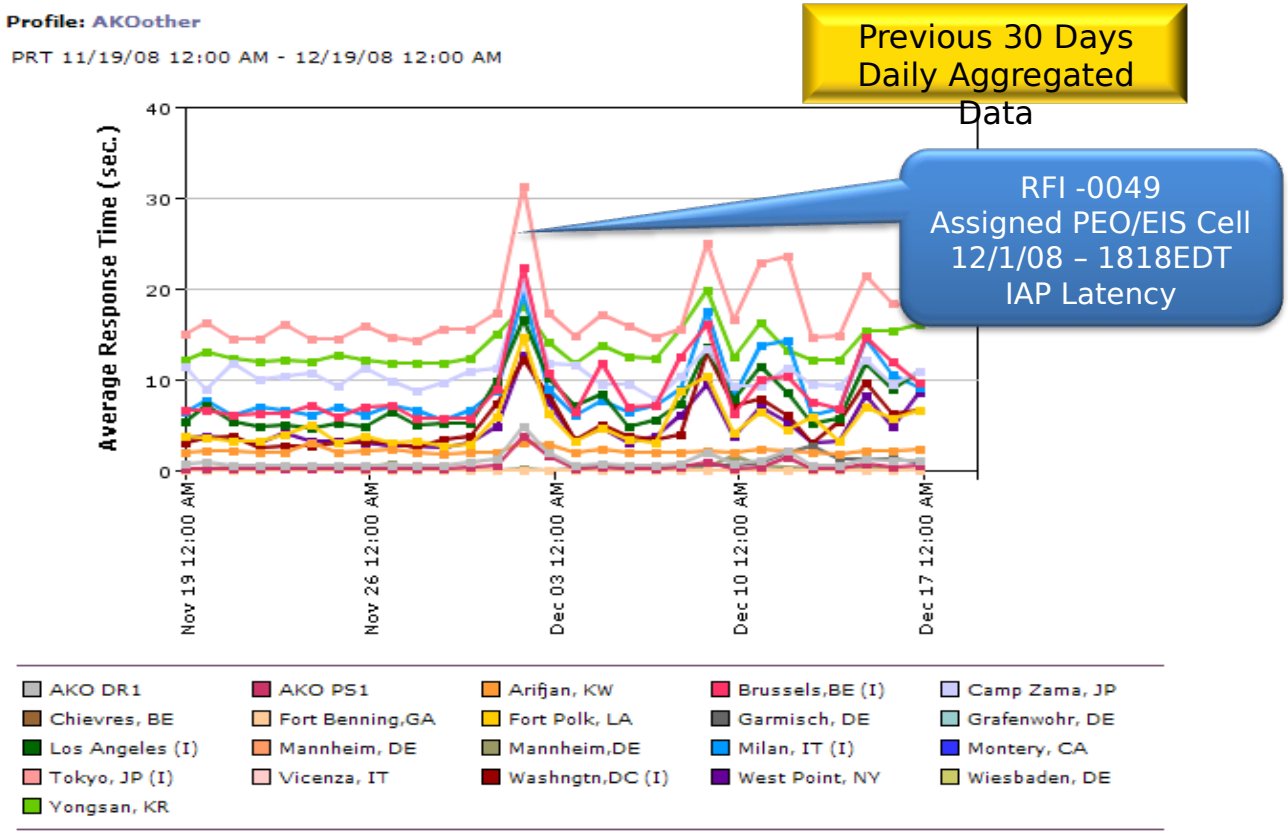
The Old Guard

3d United States Infantry Regiment
The Old Guard
Join The Old Guard!
The Old Guard In Action!
JOINT CEREMONIAL DRILL COMPETITION

http://www.cjtf82.com/

http://www.army.mil/oldguar

Mercury Endpoints – Now Available!



-Logins to AKO every 5 minutes
- Measures portal performance
- All endpoints reviewed by PM senior leaders 0800 daily
- Free and available on request

Tool: Mercury

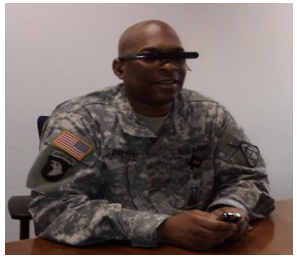
Teaming

- PEO C3T: milsuite comprised of milwiki, milbook, milblog, and Go Mobile
- Army War College (Knowledge Management Elective)
- U.S. Army Medical Department (BPM) (GO Mobile)
- Warrior Transition Command (BPM)
- US Army Heritage and Education Center (BPM)
- U.S. Coast Guard (Go Mobile)
- Army Base Realignment and Closure Division (DAIM-BD) (Web Page Dev)
- FORSCOM (Support of Ongoing AKO/SP Activities and Actions)
- Fort Huachuca (AKO Survey Tool)
- OCPA (Web site and Data base support)
- BCKS list of 96 demands (only 13 left!)

What’s New in 2009

- Blogs
- Go Mobile – Windows Mobile Platforms
- Business Process Management (BPM)
- File Management tools
- My Profile
- Outlook Connector
- Search!
- Webmail 2.0

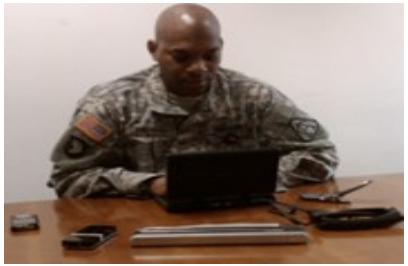
Go Mobile & Peripherals



Video Goggles
(50” monitor equivalent)

Motorola 9Q
(Windows Mobile platform)

Mini monitor
(Fits in ACU Pocket)



Mini Solar Charger
(Charges all devices)

Solar Powered Back Pack
(Charges all devices)

HTC Touch-Pro
(Windows Mobile platform)

The Mobility Suite
(view, edit, print, and present)

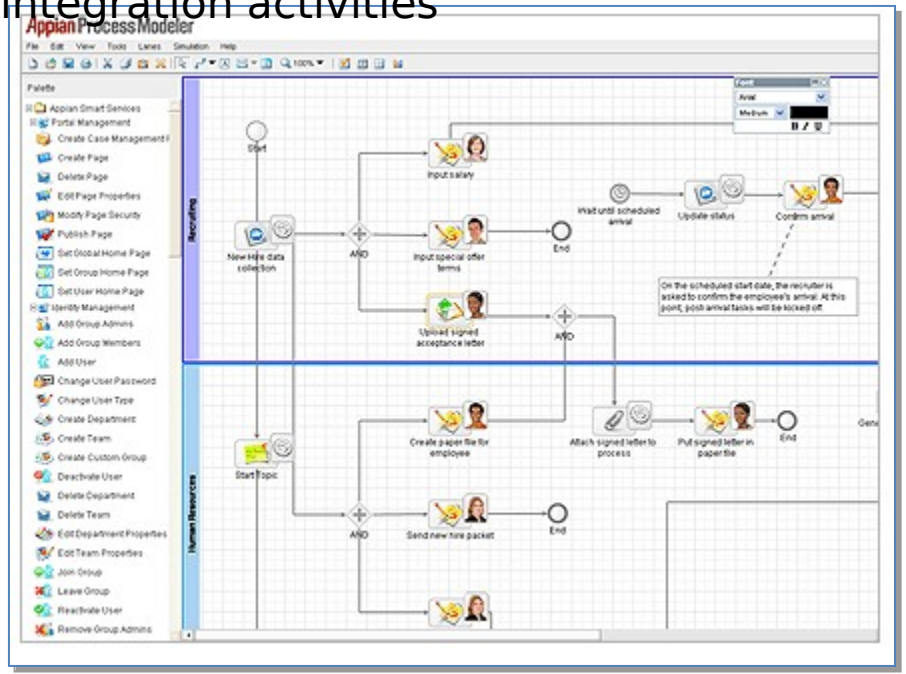
Print Stik
(50 page capacity)

Hand sized Pocket projector

https://gomobile.dko.mil

Business Process Management (BPM)

BPM is not an application, but rather a platform for developing and running business process applications inside the portal. The platform supports human-centric workflow and system-to-system integration activities and gives process designers broad flexibility when building user interfaces, routing flows, and reports.



- Entirely web based
- Users can use supplied workflows/BPMs or design their own
- Custom BPM creation requires training
- Integrated with AKO/DKO services (portal, files, directory, email, security)

Challenges

- **Resourcing Constraints – FY10/11**
- **Accreditation Timelines**
- **Security versus Access**
- **Capability versus Product Line Selection**
- **Local versus Enterprise**

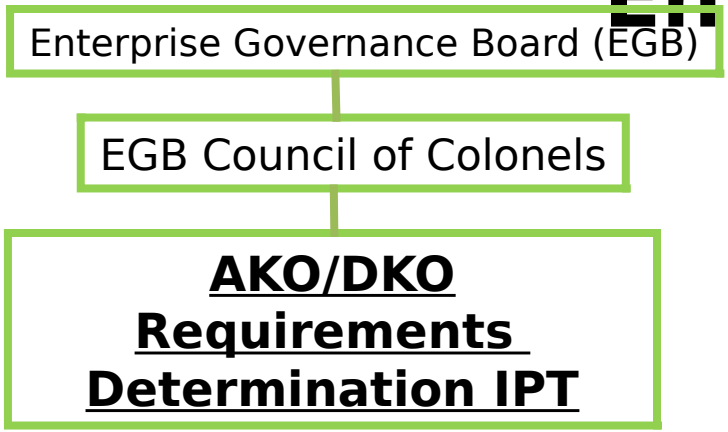
What’s Coming in 2010

- **Apps Store**
- **Coalition Portal on SIPR**
- **Enterprise Help Desk**
- **Enterprise Sharepoint**
- **Enterprise WIKI**
- **Enterprise Email ***
- **Federated Search**
- **Go Mobile – More Devices, More Capabilities**
- **Knowledge Based Authentication (KBA)**
- **The Best Web Page in the World!**

**** Actually the Army has had it for years and 80% of the Army already uses it exclusively***

Biggest complaint about AKO: Users can't change it . . But they can!

Getting your requirements to the Enterprise



What did you see this week that would serve the Enterprise?

What would you like to the Enterprise to provide that you are paying for now?

Every Major Command has a seat at the table

Benefits of AKO

- Email for life
- Only email provided by the Army for most Enlisted soldiers
- Safe secure communication channel for families and deploy
- Virtual workspace in times of national disaster (Sept 11, Pandemic)
- Virus and SPAM scanning for over 3B messages per year
- Provides access to over 2K free training courses
- Use AKO credentials to access to MyPay, Tricare Online
- Provides equivalent services on both NIPR and SIPR
- If you have Internet access, you can access AKO
- A complete Army Directory, (GAL/WhitePages) for the Army
- Provides identity for over 1200 DoD applications
- Helpdesk for over 1200 DoD applications
- Use the Portal as a Virtual Thumb Drive
- Social capabilities allow you to find new people working on similar projects or with similar interests
- Army Leadership's face to the world (both internally and to the public)
- Communicate with anyone in the Army via IM, eMail, video messaging